

How to Register for Online Banking

Step 1: Establish Identity

Welcome to The County FCU

1 Establish Identity

We'll get you banking soon, but we need to ask some questions to figure out who you are.

Are you enrolling a business account?

Please enter the last 4 digits of your Social Security Number

***_**_

What is your Membership (Share Account) Number? **This is NOT your checking account number or the number on the bottom of your checks.** [Need help finding this number?](#)

What is your Birthday?

MM/DD/YYYY



Continue

Cancel

The slider enables members to enroll business accounts, the screen will look like this:

Note: DBA's are NOT considered business accounts. Please enroll DBA's as regular consumer accounts

Welcome to The County FCU

1 Establish Identity

We'll get you banking soon, but we need to ask some questions to figure out who you are.

Are you enrolling a business account?

Please enter the last 4 digits of your TIN (SSN or EIN)

***_**_

What is your Membership (Share Account) Number? **This is NOT your checking account number or the number on the bottom of your checks.** [Need help finding this number?](#)

Continue

Cancel

Step 2: Confirm Contact Information

Welcome to The County FCU



Please confirm your contact information. **If this information is incorrect, please call us at 1-877-318-3838**

The primary email address we have for you on file is:

Step 3: Login Information

The requirements for both username and password are the same as the old platform. This means that users CAN use their old credentials!

You can log in directly from www.countyfcu.org. Please set up your login information.

Username

Username can be up to 20 characters long.
Username must be at least 4 characters long.
Username must be unique.

Password ([Show password](#))

At least one alphabetic letter
Password must be at least 8 characters long.
The password must not contain following values:
- Member birthdate
- Member number
- Social Security Number
- Username
The password must contain characters of the following categories:
- At least one lowercase letter (a through z)
- At least one uppercase letter (A through Z)
- At least one number
- At least one special character
Password can be up to 20 characters long

Password strength

Confirm password

Verify that your password is secure

Step 3 (Continued): Login Information

Security phrase

Must be between 1 and 200 characters.

What should your security image be? (Choose from our gallery.)



When you log in from a new device, we'll also ask you one of these questions

Question #1

What is your oldest siblings middle name? ▼

Answer #1

Question #2

In what city is your nearest sibling located? ▼

Answer #2

Question #3

What was your childhood nickname? ▼

Answer #3

Back

Continue

Cancel

Step 4: Opt in's

Would you like to receive your bank statements electronically rather than by mail?

XXX6339

Sounds good. In the last step, we'll confirm all of your settings.


[Back](#) [Continue](#) [Cancel](#)

Step 5: Confirmation Page

Welcome to The County FCU

1 > 2 > 3 > 4 > 5 Confirmation

Here's the information we have for you.

- ✓ Username
- ✓ Security phrase
- Security image 
- ✓ The primary email address we have for you on file is:
- ✓ The mobile phone number we have for you on file is:
- ✓ Account Features
 - Would you like to receive your bank statements electronically rather than by mail?
 XXX6339

Terms and Conditions

To view our online banking disclosure [Click Here](#)

I accept the terms and conditions

i Before you can log into online or mobile banking, we need to send you an email to finalize your enrollment. Please make sure memberservice@countyfcu.org is set as a trusted sender in your email client: it will make everyone happier if your confirmation email doesn't go into your spam folder. Once you receive the email, it's as easy as clicking the link and logging into The County FCU online banking!

[Back](#) [Confirm and enroll](#) [Cancel](#)