

what is **online bill pay?**

Online bill pay is a convenient way for you to pay all your bills from one secure website. Just imagine no more handwritten checks, envelopes, or stamps. It's as simple as visiting our website, logging into your bill pay account, and paying your bills at your convenience.



here's how it works!

Main Office (Caribou)

82 Bennett Drive
Caribou, Maine 04736
(207) 498-8756
fax (207) 498-4109

Lobby Hours

Monday – Thursday 9:00 a.m. – 4:00 p.m.
Friday 9:00 a.m. – 6:00 p.m.
Saturday 9:00 a.m. – 1:00 p.m.

Drive Up Hours

Monday – Thursday 8:00 a.m. – 5:00 p.m.
Friday 8:00 a.m. – 6:00 p.m.
Saturday 9:00 a.m. – 1:00 p.m.

Presque Isle

776 Main Street
Presque Isle, ME 04769
(207) 768-5051
fax (207) 764-5267

Lobby Hours

Monday – Thursday 9:00 a.m. – 4:00 p.m.
Friday 9:00 a.m. – 6:00 p.m.
Saturday 9:00 a.m. – 1:00 p.m.

Drive Up Hours

Monday – Thursday 8:00 a.m. – 5:00 p.m.
Friday 8:00 a.m. – 6:00 p.m.
Saturday 9:00 a.m. – 1:00 p.m.

Fort Fairfield

232 Main Street, Suite 6
Fort Fairfield, Maine 04742
(207) 472-5710
fax (207) 472-1140

Lobby Hours

and

Drive Up Hours

Monday – Thursday 9:00 a.m. – 4:00 p.m.
Friday 9:00 a.m. – 5:00 p.m.
Saturday 9:00 a.m. – 12 Noon

www.countyfcu.org

ONLINE BILLPAY



✓ quick
✓ easy
✓ hassle-free



→ how it works...

1 add a payee

Setting up payees is hassle-free!

- Go to the Payees menu and select Add a Payee.
- Choose what type of payee you are adding—such as a bill, person, charity, or gift.
- Add the payee information and click Next.
- Review for accuracy, then click Submit.

You have successfully added a payee! Now, you are ready to make a payment.



2 make a payment

Paying a bill is so easy!

- Go to the Payments Menu and select your type of payment—such as a single payment.
- Select your payee.
- Enter the payment amount and process date, then click Next.
- Review for accuracy, then click Submit.

You have successfully made a payment!



WHY SHOULD I USE ONLINE BILL PAY?

→ SECURITY

Online bill pay through your financial institution is ten times safer than mailing checks.*

*Research gathered by the Aite Group.

→ EASE

Our bill pay is simple to understand and even easier to navigate.

→ TIME

Pay all of your bills in minutes instead of hours.

→ CONVENIENCE

No more stamps, envelopes, and trips to the post office!

→ TRUST

Online bill pay greatly reduces the risk of human error and late payments.

